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Library Innovation Processes towards Quality Enhancement

Can our libraries be more open and innovative? Can we be more open to our users, our communities, to core research processes, to new technologies? Can we be more open to change? How? Are there technologies that we should be trying and piloting to see if they improve the library's service quality and impact? Which ones are worth investigating? What are the emerging learning technologies? Are there different ways to build community or to attract new community segments? Stephen Abram is an inveterate library watcher and strategic technology for libraries futurist. In this session he shares the top technologies that we should consider for innovation. He will also share new research on the impact of librarians in their organizations.

*Stephen Abram, MLS, is Immediate Past-President 2008 of SLA and the past-President of the Canadian and Ontario Library Associations. He is Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix Institute. He wrote of ALA Editions' bestselling *Out Front* with Stephen Abram. His popular blog is *Stephen's Lighthouse*.*