

News for  
Members

[www.iatul.org](http://www.iatul.org)



December  
2020

@IATULorg

*In the Service of University Libraries*

## President's message

Dear Colleagues,

These continue to be challenging times wherever you are in the world. As 2020 comes to a close I hope you are well and managing the new demands and constraints on how we live and work. In the many countries that IATUL represents, the impact of COVID-19 has been felt in different ways in different places. All of our institutions have been working hard to resolve day-to-day issues around moving off-campus, to online learning, and supporting staff working from home. For many of us, the integration of digital content and virtual assistance services as our core offering has proven that the library never closes.

McKinsey & Company published a widely read article in March entitled "Beyond Coronavirus: The Path to the Next Normal." The article outlined the five stages of response in the face of a global crisis as significant as this pandemic: (1) Resolve; (2) Resilience; (3) Return; (4) Reimagination; and (5) Reform. During this year university libraries have shifted our approaches to academic continuity in line with our faculty and students. We have demonstrated our resilience in several ways. As our facilities begin to reopen, libraries have a unique opportunity and obligation to learn from each other. As members of the IATUL global community of library leaders, we benefit from our ability to gather together and learn how our different cultures have influenced the development of our library services. Librarians must take advantage of the adaptations we have achieved during the pandemic and used what we have learned to help us re-imagine our mission and roles in a post-pandemic environment.

**Our global IATUL Community, learning from and supporting each other. (#IATULtogether)** The COVID-19 epidemic has thrown libraries into the frontline in many countries. We each have stories to tell about how we have responded and steps we are taking to ensure resilience as we lead our libraries and our staff in a time of unprecedented uncertainty at a global scale. Conversations are also starting to happen around what 'return' will look like and the scenarios under which we may be operating. If you would like to share your stories, please send these to us at [iatul@ub.tum.de](mailto:iatul@ub.tum.de) (500 words maximum) so that we can have them available on the IATUL website. You may wish to share through social media, and so that we all can follow please use the #IATULtogether.

IATUL is uniquely placed in its mission to welcome, nurture and maintain a connected community of leaders of university libraries from all corners of the world. I hope all of you are able to keep well and safe.

Best wishes

**Chuck Eckman on behalf of the Board**

## 41st General Assembly Webinar: report.

Following the postponement of the 41st IATUL Annual Conference in Porto in July, the IATUL General Assembly was held online on 14th July 2020 via Zoom. The outgoing President, Anne Horn stated that library services in the foreseeable future will be highly digital and low contact, and felt libraries are equipped to support their communities to respond to unforeseen COVID impacts at the local and global levels. She also confirmed that IATUL Membership fees will be the same for 2020/21, with an exception for UN listed Least Developed Countries where the fee will be further reduced to 50%.

The General Assembly also approved the following changes to the Board leadership:

- Anne Horn stepped down as President and Charles Eckman became the President for the next 12 months until the 42<sup>nd</sup> General Assembly in 2021
- Donna Bourne Tyson formally replaced Howard Amos as the Treasurer
- Anna Walek replaced Lucille Webster as the Secretary.

The election of two new board members was also approved:

- Ujala Satgoor representing the Africa & Middle East,
- Teresa Chitty representing Australia & Asia.

The minutes of the assembly can be downloaded from <https://www.iatul.org/about/governance-structure/minutes>

## IFLA IATUL joint statement on publisher pricing models

A joint statement was released on 22 October 2020 by IFLA and IATUL requesting publishers and vendors to support libraries during their difficult financial situation.

**Christine Mackenzie**, FALIA  
President International Federation of  
Library Associations and Institutions (IFLA)

**Charles Eckman**,  
President International Association of  
University Libraries (IATUL)

*“On behalf of the member institutions of both our associations, we are writing to the publishers and service providers of the publishing industry about the 2021 subscriptions and renewals of electronic resources and databases. We want to make the industry aware that universities, schools, industries, and libraries worldwide are facing significant budget cuts for the next fiscal year as a result of the COVID-19 pandemic, and that library subscription is an area that is being looked at for potential savings. To assist libraries and institutions in this possible financial crisis, we request that you support them by reducing prices in 2021. We greatly appreciate such generous gestures already extended by many publishers and vendors, and honestly expect a similar approach from the rest.”*

## IATUL Director’s Summit: Sustainable Crisis Management in Libraries.

The most recent IATUL event was a Directors Summit held November 4-5 and hosted by the University and State Library of Tirol in Innsbruck Austria. The focus of this virtual Summit was sustainable crisis management in libraries. Topics covered included service innovation and continuity in times of crisis. The Summit featured presentations from university library directors world-wide. The Director’s Summit was well attended and received. The presentations were inspiring and reaffirming. A recording of the event will be posted shortly to the IATUL website [www.iatul.org](http://www.iatul.org). Eva Ramminger, director of the University and State Library Tirol summarized this in beautiful fashion: “We are all developing different solutions but a common set of services lie at the heart of our work.”

## 41<sup>st</sup> Annual Conference will be online



The Libraries of Universidade do Porto are very proud to host the 41st IATUL Annual Conference and promote the discussion of libraries' role in establishing partnerships between universities, research, and society. A particular focus on developing services and support provided to the constantly changing environment will lead the discussion.

The emergence of movements such as Open Science, Open Innovation, and Citizen Science highlights how society benefits when higher education institutions expand access to teaching, scientific research, and technological development. The recent developments in research to fight COVID-19 highlight the advantages of open collaboration. Academic libraries are facilitating these initiatives by developing innovative services and infrastructures.

13th - 15th July 2021 / Online  
(Porto, Portugal)

### **Bridging Universities and Society: Libraries as Connectors**

Considering the evolution of the pandemic situation, we decided to convert this year's Annual Conference to an online format only. Although it will not be possible to benefit from the beautiful city of Porto and excellent Portuguese weather, the exciting program involving international speakers will be a substantial reason for attending this conference. Online streaming and free registration will allow more professionals to participate.

All information about the event and regular updates are available at the conference's website (<https://iatul2021.fe.up.pt>). Registration opens soon! Join us and enrich the discussion with your contributions!!

## IATUL SIG News



Cameron Riopelle, Ph.D.  
[criopelle@miami.edu](mailto:criopelle@miami.edu)

The IATUL SIG Data group welcomed **Andrew Williams**, Manager of Research Engagement & STEMM at the University Library of the University of Adelaide, to our group as our newest member. We held our most recent meeting during the Fall, which was an in-depth conversation about how our universities and libraries are developing and providing research data services in light of the pandemic. We are in the middle of planning our December meeting.

IATUL member institution, the University of New South Wales (UNSW) Library launched the 10 Research Impact Things in 2019 which aimed to develop foundational skills in research impact across the Library based on the bibliometric capabilities framework. The IATUL SIG-MaRI formed a project team led by Curtin University Library, adapted and significantly revised the UNSW programme for the broader IATUL members and beyond as a self-paced training and development tool.

The website <https://iatulimpactthings.info/> was launched in October 2020, which also includes guidance for local organisers to adopt and run this program at their institution. The SIG-MaRI invite invites you to review, reuse, and share with your colleagues this self-paced professional development programme, which is available openly under a Creative Commons Attribution ShareAlike license. We also welcome corrections or suggestions to improve the programs, please submit your feedback via their contact form available from the website.

SIG ALICE focuses on developing partnerships between IATUL and libraries and library associations in emerging countries to strengthen library services worldwide. While its current focus is on connecting with libraries in Cambodia, its intention is to work with emerging countries, Veronika Diem replaces Bethany Wilkes as the incoming Chair of SIG-ALICE

#### Activities during 2020

- Continuation of the Webinar series for Cambodian librarians. The following topics were selected from a survey of Cambodian librarians and suggestions following previous Webinars.
  - “Stakeholder Engagement: Singapore Management University Libraries, A Case Study,” presented by former member Gulcin Cribb, March 2020
  - “Open Opportunities: Maximize Open Access to Support Research, Teaching, and Learning at your Library” presented by Bethany Wilkes, September 2020.

Rany Ly coordinated the webinars in Cambodia and Veronika Diem provided technical support. Both webinars were attended by at least 12 participants from academic libraries in Phnom Penh, Cambodia. The Webinars were well-received, and participants were enthusiastic about the opportunity to engage with the facilitators.

#### SIG MaRI (Metrics and Research Impact)



*“I am very grateful to Trish Wilson and the SIG MaRI members for the development of this timely programme that will enable IATUL members and others to enhance their digital dexterity and other important research and information management skills! This is an excellent example of IATUL supporting university library colleagues around the world.”*

- Charles Eckman, IATUL President.



#### SIG ALICE

#### Advancement of Library Services in Emerging Countries

- Continuation of the coaching programme for Cambodian librarians. The programme pairs experienced library leaders from IATUL libraries with academic library leaders in Cambodia. Coaching focuses on specific tasks and is time-bound. Communication is done via Zoom and email, with occasional technical issue due to poor internet bandwidth or equipment limitations. The coach and partner pairs are:
  - Isabelle Eula, Director, Library & Learning Commons Monash University Malaysia and Huy Roseka, Head Librarian, CamEd Business School
  - Clare O'Dwyer, Manager, Library & Learning Skills Melbourne Polytechnic and Chin Chanthy, Library Manager, University of Puthisastra

This programme will be reviewed in 2021.